



Presby Environmental, Inc.

The Next Generation of Wastewater Treatment Technology

TECHNICAL BULLETIN

Presby Environmental's Training and Certification Programs

At Presby Environmental, Inc. (PEI) we are committed to doing our utmost to ensure that our products are designed, installed, maintained and used properly so that they provide the best possible environmental protection and reliable, cost-effective service. In an effort to provide system owners, designers, installers and regulators with the information they need to fully understand how our product functions and how it can be used, and in an effort to assure the highest possible quality designs and installations for our customers, PEI has invested significant resources in order to make comprehensive training programs available to industry professionals and customers at no cost.

PEI Certification Policies:

Training and Certification is always recommended and in most cases is required by Presby Environmental to design or install our products. We also recommend that regulators, health officers, system inspectors and current or prospective system owners take advantage of our training in order to better understand the unique features of our products. Note that some of our programs offer continuing education credits (CEU's) to participants.

Certification and Training Options:

Our Training Presentations are made available via online webinars and on DVD's for those without adequate internet service. This format gives industry professionals the convenience of completing the training whenever, wherever and at the pace that their schedule allows. Please visit our website or call for currently scheduled training seminars or to register for online/DVD training sessions.

Overview of Content and Requirements:

Our presentations for product-specific Certifications are typically three hours in length and include an overview of how our system works, design criteria and possible configurations, installation and maintenance procedures and inspection and troubleshooting techniques. These trainings are tailored to reflect the particular state's procedures and the terms of our approval; if you work in multiple states, you may need to obtain a separate certification in each. We also provide a variety of tools such as worksheets, checklists and Technical Bulletins in connection with the certification process. After completing training, a multiple choice, "open book" Assessment Test with a score of 70% correct or better is required in order to obtain Certification. These tests are specifically designed to confirm your understanding of key concepts beginning with your very first design, installation or evaluation of one of our systems.

We refer interested customers to Certified Professionals:

Once certified, designers, installers and system evaluators are added to our database (if you authorize us to do so.) When an interested customer contacts us, we provide them with the contact information for certified designers, installers and/or system evaluators in their area.

We are dedicated to providing the BEST customer service in the industry!

Our staff of professional technical advisors are experienced designers and/or installers who are knowledgeable about all aspects of our innovative products. They've learned a great deal over the years and want to give others the benefit of those experiences. Our training materials have been designed to give you the tools and information you need to take full advantage of our products' capabilities. And, when you do encounter a "real life" question or situation that wasn't addressed in training, our technical staff will be available to respond to telephone or email inquiries in order to assist you. We offer a "first plan" review for newly certified designers and consultation for unique or challenging projects upon request. Our Training and Certification Coordinator is dedicated to assisting you in registering for and scheduling training, answering questions about procedures or certification, providing you with manuals and other written information about our products, and providing up-to-date information about available CEU's. For assistance with any issue related to certification and training, please contact:

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Prepared by,

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